



Radiant Business Solutions and Services LLC.

## QUALITY POLICY

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Radiant Business Solutions and Services LLC “RBS” involved in Providing Construction, Boring, Civil, Mechanical, Electrical, Telecom, MEP Infrastructure Projects management, Consultancy and services are committed to provide quality projects and services, delivered within time and costs & exceeding the client’s needs and expectations.

**Radiant is committed to continually improve its projects and services with active involvement and development of all employees by adhering to the principles and requirements of ISO 9001:2015 standard.**

To achieve this, we shall

- Continually monitor and improve our QMS through systematic identification of root causes behind the non-conformities and subsequent elimination by adopting Risk based Thinking approach in all our processes.
- Meet the applicable statutory, legal & other requirements, dedicated to performing our work in the safest practical manner throughout our projects and service process, consistent with good industrial practice that satisfies all our customer expectations;
- Strive to provide timely delivery of our projects and services to satisfy our customer’s needs and expectations by active involvement of our employees.
- Establish, Implement and continually measure the achievement of our quality objectives for continual growth.

This policy has been communicated and made accessible to everyone in our immediate organization and will be made available to our customers, suppliers, business associates and to other interested parties on request.

The General Manager is responsible for ensuring that this quality policy is reviewed during the Management Review Meeting every 12 months.

**Veerappan.Shanmugaraj.**  
General Manager.



Date: 20.06.2020.